

Bryan Dixon
President/CEO
RK Dixon Company
5700 Utica Ridge Road
Davenport, IA 52807

Dear Bryan,

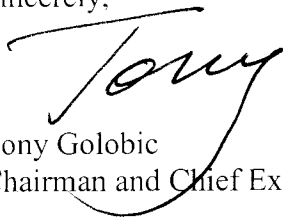
Congratulations on being named a GreatAmerica Premier Dealer. You have joined a distinguished group of office equipment dealers who share a common belief in exceptional customer care.

A GreatAmerica Premier Dealer has the business acumen it takes to be an industry market leader; a long-term outlook, ethical business conduct, highest degree of customer care and loyalty to worthy business partners. These elements perfectly align with the GreatAmerica vision and business principles.

In our joint pursuit of excellence in everything we do, RK Dixon Company and GreatAmerica have created a valued and enduring partnership. We look forward to another exciting year, working together to take great care of your customers and to grow your business.

If at any time I can personally be of some assistance, please do not hesitate to call. Once again, congratulations!

Sincerely,



Tony Golobic
Chairman and Chief Executive Officer

Enclosure